

CHRISTIAN ORTEGA LUGO

Connecting business needs, systems and people

Mexico / LATAM | English & Spanish

Where I can help

I help teams understand operational needs, define workable requirements and coordinate technology implementations. My focus connects healthcare IT, enterprise processes and practical workflow improvement.

Professional background

AGFA HealthCare | Nearly 13 years across RIS/PACS support, project management and implementation work in LATAM. Experience includes integrations, migrations, go-live coordination and user adoption.

Epicor | Professional services experience involving functional analysis, purchasing and inventory processes, demonstrations and UAT scenarios.

Enterprise and industrial systems | Project coordination within a Dynamics 365 implementation, alongside an earlier background in SCADA and industrial automation.

Education | Mechatronics Engineering and MBA, Tecnologico de Monterrey.

Possible engagement scopes

Process discovery: maps, prioritized requirements and acceptance criteria.

Implementation planning: milestones, risks, UAT and readiness reviews.

Integration scoping: system context, data ownership and exception paths.

Explore my site and live demos

Discuss a role, project or partnership on LinkedIn

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Three practical examples you can inspect

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01 Healthcare integration

Validate sample radiology orders, identify duplicate messages and make identity conflicts visible. Inspect the retry path and acceptance rules.

[Read the case and open the demo](#)

02 Purchasing and inventory

Follow partial receipts and compare invoice quantities and unit prices. See why an exception is held for review.

[Read the case and open the demo](#)

03 Implementation readiness

Review testing, data, rollback and training before recommending a launch. See how reopening a critical item changes the recommendation.

[Read the case and open the demo](#)

How to read these examples

Independent, AI-assisted portfolio demonstrations with fictional data. They show explicit rules and testable scenarios, not client outcomes. They are not production integrations, clinical systems or launch authorizations.

Resumen en español

Ayudo a conectar necesidades de negocio, sistemas y equipos. Mi experiencia incluye salud, procesos empresariales e implementacion. Puedes explorar tres casos con demos y pruebas, o conversar conmigo sobre un rol, proyecto o colaboracion.

Los ejemplos son ejercicios independientes con datos ficticios. El alcance, los responsables y los entregables de un proyecto real se acuerdan antes de iniciar.

[Services and deliverables](#)

[Source code and tests on GitHub](#)